



## Student Billing & Payment of Fees





### **Areas Cover**

- 1. When student bill is available?
- 2. How student bill is distributed?
- 3. What if I do not received my student bill?
- 4. When to pay my student bill?
- 5. How to pay my student bill?
- 6. What is the consequence of non-payment of student bill?
- 7. How to reinstate after termination due to non-payment of student bill?





### 1. When student bill is available?

- 1<sup>st</sup> day of Week 3 from the commencement of your trimester/semester.
- Email notification would be sent to your UTAR email address to inform you that Student Bill is available for you to print for payment purpose.





### **2. How student bill is distributed?**

You will receive **softcopy** of Student Bill for your duration of study in UTAR. To access your Student Bill:

(a) Please login to the Student Intranet, and select the <u>"My Billing"</u> tab.

(b) You are required to print the PDF version of your Student Bill for payment purpose.





### 2. How student bill is distributed?

(c) To access the printable version of your <u>Student Bill</u>, click on the PDF icon:

(d) You are advised to read the instructions on the Student Bill before paying your bill.

(e) Contact your Faculty General Office if you have any queries on your Student Bill.





#### **UTAR Website**







### **Student Intranet Login Screen**

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### **My Billing Screen**

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	05/01/2010	Public Speaking Competition (Perak Campus)-Final Round	DSSC-PK	
Second and	05/01/2010	Enhanced Student Billing Service	DFN	
	05/01/2010	Workshop on Post Graduate Studies Overseas & in Malaysia	DARP	





### **My Current Billing Screen**



Failure to complete the online transaction will result in your payment being cancelled.





#### **Sample of Stuent Bill**



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# 3. What if I do not received my student bill?

- Student Bill will be posted to your Student Intranet in Week 3 from the commencement of your trimester/semester.
- Contact your Faculty General Office immediately if you do not received it.





### 4. When to pay my student bill?

- You are advised to make payment before payment due date stated on Student Bill.
- Payment must be in full.
- No partial payment.
- No installment payment.





### 5. How to pay my student bill?

### BEFORE Payment Due Date Stated on Student Bill

- (a) Payment at Public Bank Branches
- (b) Payment through Public Bank's Internet Banking Service: <u>www.PBeBank.com.my</u>
- (c) Payment at the Division of Finance, UTAR





### (a) Payment at Public Bank Branches

- Present the Student Bill and duly completed <u>pay-in slip</u> payable to 'Universiti Tunku Abdul Rahman' account no. 3999207316 when making payment. The student bill will be retained by the Bank.
- All cheque/bank drafts/money orders/postal orders should be made payable to 'Universiti Tunku Abdul Rahman'.
- A service fee and commission (where applicable) will be charged per transaction.





### **Sample of Pay-in Slip**

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#### (b) Payment through Public Bank's Internet Banking Service

- Log on to <u>www.PBeBank.com.my</u>, a service provided by Public Bank Bhd to their current and savings account holders, for instruction and payment.
- This service is accessible daily from 6.00am to 12.00 midnight.
- A service fee will be charged by the Bank for each successful transaction.
- You are advised to print for your record the 6-digit reference number shown on the confirmation page as receipt reference for successful execution of the internet banking service.





#### **Steps for Payment of Student Bill**

#### Step 1: Log on to 'www.pbebank.com.my'







#### Step 2: Enter 'User ID' and 'Password'







#### Step 3: Click 'Payment/Recharge'

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#### Step 4: Click 'To Open Bills'







### Step 5: Select 'UTAR-Bill Payment'

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#### Step 7: Click 'Request PAC Now'

	Bill Payment - Confirm Payment
Step 3 of 4 - Confirmat	tion
From Account	1234567890 (Savings)
Corporation Code	2910
Corporation Name	UTAR-Bill Payment
Student Name	XXXX XXX XXX
Student's Registration Number	
Student's I/C	XXXX XXX XXX
Academic Year Intake	2012/13
Current Year	1
Current Semester	1
Course	BT
Due Date of Payment	2012-05-04 00: Click on
Bank Reference 1	ABC93032014619038 Request
Bank Reference 2	U1205N002673 PAC Now
Total Amount (RM)	5,874.00
Service Charge (RM)	1.00
Bac	k Cancel Request PAC Now Confirm





#### Step 8: Enter 'PAC' number & Click 'Confirm'

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Step 3 of 4 - Confirmation		
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From Account	1234567890 📢	number /
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Corporation Name	UTAR-Bill Payment	
Student Name	XXXX XXX XXX	
Student's Registration Number	XXXX XXX XXX	
Student's I/C	XXXXXX-XX-XXXX	
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Due Date of Payment	2012-05-04 00:00:00	Click on
Bank Reference 1	ABC93032014619038	
Bank Reference 2	U1205N002673	<u>Confirm</u>
Total Amount (RM)	5,874.00	
Service Charge (RM)	1.00	
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#### Step 9: Print for your record the 6-digit reference number shown on the confirmation page as receipt reference.





#### (c) Payment at the Division of Finance, UTAR

- Present your Student Bill when making payment.
- All cheque/bank drafts/money orders/postal orders should be made payable to 'Universiti Tunku Abdul Rahman'.
- Public Bank credit cards and debit cards (including PB Day2Day Card) are accepted for payment of Student Bill.
- Payment in cash will not be accepted.





#### Pay Student Bill by PB Day2Day Card



- The <u>retail purchase limit</u> is <u>defaulted at</u> <u>RM2,000</u> for accumulated purchase per day.
- If your Student Bill is more than RM2,000, please <u>change your 'Retail Purchase Limit'</u> 24 hours (1 working day) before making payment.





#### Steps to Change Your PB Day2Day Card Retail Purchase Limit

STEP 1 - Go to PBB ATM machine

STEP 2 - Select "OTHER SERVICES"

STEP 3 - Select "MORE SERVICES"

STEP 4 - Select "MORE SERVICES" again

STEP 5 - Select "CHANGE DAILY RETAIL PURCHASE LIMIT"





#### Steps to Change Your PB Day2Day Card Retail Purchase Limit

STEP 6 - Select the limit you needed to change

- Limit can be set from RM 0 RM 10,000.00
- This change requires 24 hours to activate
- STEP 7 ATM machine shows "REQUEST IS ACCEPTED" Press "CANCEL" to return your card

Note: After you have change your 'retail purchase limit' at ATM machine, you can only use your PB Day2Day Card to pay the bill on the next working day.





### 5. How to pay my student bill?

#### AFTER Payment Due Date Stated on Student Bill

- Payment can be made at the Division of Finance only.
- A late payment charge of RM10.00 per week will be imposed and for reinstatement of study arising from termination by the University due to non-payment of trimester/semester fees, a reinstatement fee of RM100.00 will be charged.





6. What is the consequence of non-payment of student bill?

You will be terminated by the University if you did not pay your student bill by:

- (a) 5th day of Week 5 for Short Trimester/Semester or
- (b) 5th day of Week 6 for Long Trimester/Semester from the Commencement of each trimester/ semester.

Letter of Termination will be issued by the Department of Admissions and Credit Evaluation. Email notification will be sent to your UTAR email address.





- 7. How to reinstate after termination due to non-payment of student bill?
  - You may apply for reinstatement.
  - A new student bill will be issued to you by the Department of Admissions and Credit Evaluation.
  - You are required to pay the following fees stated on the bill:
    - (a) Course fee of the trimester/semester
    - (b) Late payment charge of RM10.00 per week
    - (c) Reinstatement fee of RM100.00





## Q & A

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## Thank You

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